

Fold each printed sheet in half lengthwise. The left side of the document will list the term and the right side will list the definition. Tape or staple the open edges of your flashcards. Cut out your flashcards on the solid lines indicated and fold them on the dotted lines.

Module 2
Section B: Assess Supply Chain Current State

Term
Cash-to-cash cycle time

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An indicator of how efficiently a company manages its assets to improve cash flow. Calculated as inventory days plus accounts receivable days minus accounts payable days. See: cash conversion cycle.

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Term
Gap

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The difference between the actual performance level and the expected performance level.

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Term
Gap analysis

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A tool designed to assess the differences between a service that is offered and customer expectations.