

Module 4

Section A: Quality Improvement Frameworks & Tools

Term
Benchmarking

APIC M-Quality Learning System

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Gap analysis

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Section A: Quality Improvement Frameworks & Tools

Term
Root cause analysis (RCA)

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Section B: Research and Dissemination & Implementation Science in Quality Initiatives

Term
Implementation science

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A technique to compare best practices with current processes and determine the steps to take to move from a current state to a desired future state.

The act of measuring the quality of something by comparing it with something else of an accepted standard.

Methods to promote the use of evidence-based practices to improve healthcare quality.

A process for identifying the basic or causal factors that underlie variation in performance.