

Module 1
Section A: Infection Prevention and Quality/Process Improvement Programs

Term
Infection preventionist (IP)

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Module 1
Section A: Infection Prevention and Quality/Process Improvement Programs

Term
Performance improvement

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Module 1
Section A: Infection Prevention and Quality/Process Improvement Programs

Term
Quality assurance

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Module 1
Section B: Laws, Regulations, and Ethics in Quality

Term
Breach of duty

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Module 1
Section B: Laws, Regulations, and Ethics in Quality

Term
Public health

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Module 1
Section C: Common Quality and Safety Issues in Healthcare

Term
Adverse event

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Section C: Common Quality and Safety Issues in Healthcare

Term
Near-miss

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Section C: Common Quality and Safety Issues in Healthcare

Term
Sentinel event

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An ongoing continuous cycle that focuses on resident clinical outcomes, customer satisfaction, and service.

Professionals who make sure that healthcare workers and residents are doing all the things they should to prevent infections. (APIC)

A deviation from the recognized standard of care.

A process of meeting quality standards and assuring that care reaches an acceptable level. (CMS)

Any negative impact event involving one or more patients in a healthcare setting, including but not limited to sentinel events, drug-related errors, HAIs (including surgical site infections), technical or nontechnical competency errors, diagnostic mishaps, therapeutic mishaps, or process errors.

The science and art of preventing disease, prolonging life, and promoting health through the organized efforts and informed choices of society, organizations, public and private communities, and individuals. (CMS)

An event resulting in death or serious physical or psychological harm or the risk thereof.

An event in which the unwanted consequences were prevented because there was a recovery by planned or unplanned identification and correction of the failure. (AHRQ)